

Mohawk Valley Community College

Board of Trustees - Key Performance Indicator Report – April 2026

“MVCC provides high-quality educational opportunities”

Introduction:

In Spring 2025, MVCC launched the Student Pulse Survey (SPS), a short-form survey to capture timely student feedback between SUNY’s triennial Student Satisfaction Surveys (SSS). The SPS provides more frequent insights into the student experience, allowing the College to monitor trends and respond proactively.

Results from the inaugural SPS show gains across all four core measures, with increases compared to the 2024 SSS. Notably, overall student satisfaction reached 4.29, the highest across all survey years, and the likelihood of choosing MVCC again rose to 4.34. Sense of belonging increased to 4.04, and satisfaction with instruction improved to 4.05, reflecting continued progress in student experience and academic quality (see Figure A).

Figure A:

MVCC Student Satisfaction and Engagement Indicators	SUNY SSS 2010 Scores	SUNY SSS 2013 Scores	SUNY SSS 2016 Scores	SUNY SSS 2019 Scores	SUNY SSS 2021 Scores	SUNY SSS 2024 Scores	MVCC SPS 2025 Scores
Student satisfaction with overall quality of instruction at MVCC	3.87	4.02	4.04	4.07	3.90	3.91	4.05
Student satisfaction with overall MVCC experience	3.99	3.86	3.92	4.01	3.91	4.09	4.29
Students who would choose MVCC again if they could start over	3.98	3.91	3.95	4.14	4.08	4.11	4.34
Students who feel a sense of belonging at MVCC	3.74	3.65	3.78	3.99	3.82	3.82	4.04

Figure A

MVCC Student Satisfaction and Engagement Indicators

Student satisfaction with overall quality of instruction at MVCC

SUNY SSS 2010 Score: 3.87	SUNY SSS 2013 Score: 4.02	SUNY SSS 2016 Score: 4.04	SUNY SSS 2019 Score: 4.07	SUNY SSS 2021 Score: 3.90	SUNY SSS 2024 Score: 3.91	MVCC SPS 2025 Score: 4.05
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Student satisfaction with overall MVCC experience

SUNY SSS 2010 Score: 3.99	SUNY SSS 2013 Score: 3.86	SUNY SSS 2016 Score: 3.92	SUNY SSS 2019 Score: 4.01	SUNY SSS 2021 Score: 3.91	SUNY SSS 2024 Score: 4.09	MVCC SPS 2025 Score: 4.29
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Students who would choose MVCC again if they could start over

SUNY SSS 2010 Score: 3.98	SUNY SSS 2013 Score: 3.91	SUNY SSS 2016 Score: 3.95	SUNY SSS 2019 Score: 4.14	SUNY SSS 2021 Score: 4.08	SUNY SSS 2024 Score: 4.11	MVCC SPS 2025 Score: 4.34
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Students who feel a sense of belonging at MVCC

SUNY SSS 2010 Score: 3.74	SUNY SSS 2013 Score: 3.65	SUNY SSS 2016 Score: 3.78	SUNY SSS 2019 Score: 3.99	SUNY SSS 2021 Score: 3.82	SUNY SSS 2024 Score: 3.82	MVCC SPS 2025 Score: 4.04
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