APPENDIX 5 – COLLEGE SENATE QUALITY INDICATORS

[Approved by Senate 11/6/2001]

QUALITY INDICATORS – COLLEGEWIDE NON INSTRUCTIONAL UNIT

- 100 Student satisfaction with non-instructional units
- 101 College personnel satisfaction with non-instructional units
- NA 102 Faculty satisfaction with classroom facilities
- NA 103 Student satisfaction with classroom facilities
- NA 104 Student satisfaction with non-classroom facilities
- NA 105 Faculty/staff satisfaction with non-classroom facilities
 - 106 Unit Improvement Plan achieved
- NA 107 Unit operates within budget
- NA 108 Unit external audits of operations are satisfactory
- NA 109 CCED revenue covers cost
 - 110 Community/professional affiliations exist
- NA 111 Instructional affiliations current
- NA 112 Evaluation of administration complete
- NA 113 Administrative evaluation of non-instructional personnel complete
 - 114 Qualified personnel
- NA 115 Staff Development requirements

UNIT SPECIFIC INDICATORS

Issues of concern brought to College Senate	100%	Senate Minutes
Act on policy recommendation	100%	Senate Minutes
Interaction with College President	100%	Senate Minutes

Communication with College Community	80%	Communitas E-Mail notices
Senate Committee Reports received	80%	Senate Minutes
Senate Committee appointments completed	90%	Senate Committee Membership Listing
Senate Bylaws reviewed	100%	Senate Minutes Senate Bylaws
Senate Committees Policies & Procedures reviewed	90%	Senate Minutes Senate Bylaws
Ad hoc committee formation	100%	Senate Minutes